



December 7, 2021

Web Announcement 2645

**Attention Provider Type 32 Specialty 932 (Ambulance, Air or Ground):**

**Billing Guide Has Been Updated with Modifier Billing Requirements**

The Billing Guide for Provider Type 32 Specialty 932 (Ambulance, Air or Ground) has been updated to include billing instructions applicable when submitting claims using certain origination and destination modifiers.

Ambulance modifiers are required on all emergency transportation claims. Specific billing instructions have been included for submitting claims using ambulance modifiers HE (Hospital to Residential, domiciliary, custodial facility) or HR (Hospital to Residence), along with the requirement to submit documentation showing medical necessity with each claim at the time of submission.

Claims submitted using modifier combination HE or HR **with** documentation showing medical necessity will suspend for medical review prior to adjudication. Claims submitted using modifier combination HE or HR **without** the required documentation showing medical necessity will be denied. Denied claims will need to be resubmitted with the required documentation.

This billing requirement has been put in place as these types of transports (Hospital to Residence) should be handled primarily through Nevada Medicaid's Non-Emergency Medical Transportation (NEMT) Broker when it is within their scope of services. When a recipient needs medical assistance or monitoring during transport, then a ground ambulance through a PT 32 Ambulance provider may be used.

These billing rules are currently in effect, and providers should refer to the updated [PT 32 Specialty 932 \(Ambulance, Air or Ground\) Billing Guide](#).